

North South Cleaning Services Ltd

Retail



Introduction

At North South Cleaning Services Ltd we provide complete nationwide cleaning and hygiene service for offices and other commercial spaces. Whether it is a complete cleaning maintenance programme or a one off clean, our expert teams are here to help.

We all know a clean and hygienic working environment is important, at North South Cleaning Services we also know the importance of the individual needs of our business clients.

We provide high quality janitorial and office cleaning services for businesses of all sizes.

Building owners, property management companies and facility managers in commercial, institutional and industrial markets are all areas where North South Cleaning Services excel, delivering our clients brief on time, on budget, and to our high standards.

All our staff are fully BIC trained ensuring that any cleaners working in your premises know what is required of not only them but also the quality of their finish.

With our vast construction knowledge spread over such construction elements as Railway works, Modular building, Shop fitting, Office new builds and refurbishments our teams have a wide Variety of skill sectors which means we know how to deliver.

We have built our construction division on a strong belief that communication is key, to follow up all our works and ensure we are delivering on our promises we operate a fully quality control audit on all of our sites. Each Month a detailed report is put together by our cleaning contracts manager, this will include information from the audits undertaken by our internal quality manager as well as all aspects to ensure we are delivering the high service that we pride ourselves on. With communication being key all our clients are encouraged to let us know how our team is delivering and with easy contact to management we will always be present to make sure you are looked after.

Our cleaning Services are used across all types of Industries:

Office
Retail
Leisure
Education
Tenancy
Construction



Retail

North South Cleaning Services understands that our service is your companies reputation.

The public are within your retail units not only to purchase goods but also leave with a good customer experience, we know that the first impression is all about your brand image, ensuring it is cleaned correctly is vital and with that in mind have staff to ensure your needs are fully catered for.

If you have warehouses/other facilities that you don't require daily cleaning, we can organise periodic cleaning to suit you.

Obviously every building and client is different, this is why we are happy to send out our standard 'Frequency Form', by simply filling in the boxes next to each cleaning element on how frequent you would like your cleaning it enables us to put budget figures together for our clients quickly and efficiently. Should our pricing be of interest we would send out one of our management staff to come and see yourself and the building to ensure firm costs can be created as quickly as possible, we understand that all companies need to move fast in today's working environment and North South Cleaning will do everything in their power to ensure scopes of work and cleaning times with costs are defined as quickly as possible.

All our staff are fully BIC trained and can deal with all elements of a Retail environment including:

- Out of hours cleaning
- Pre-opening Cleaning
- All upholstery, including chairs and sofas
- All types of flooring, from carpet tiles to marble flooring
- Kitchen units and worktops
- Cleaning of white goods, such as dishwashers, fridges
- High level fixtures and fittings
- Windows, Internally and Externally

All of our clients are given their own contact should there ever be a requirement to discuss any elements of our works, North South Contracting Services have built a strong reliable services based around communication and this is followed through to North South Cleaning Services, as we know it works.



Waste Services

North South Cleaning Services understands that every clients needs are never the same, some clients simply need North South to simply supply waste bins to ensure all waste materials get recycled, other clients need a full auditing trail process.

We can offer a full audit trail from when the waste was collected to where it was taken and what the waste consisted of if required. For confidential waste we can show you the full route your paperwork or media files took prior to getting destroyed.

Some of our many services are listed below, we pride ourselves on being able to tailor make a cleaning schedule for each and every client.

General Waste & Recycling

Every company wants to ensure that they are sending as much as they can for recycling, showing that you're a responsible and environmentally conscious company. North South can help on ensuring your company achieves these goals

Internal & External bins

All clients need different bins to suit their everyday requirements, North South can help assess your companies need.

Confidential waste

Data protection has become a big risk over the last 10 years, we are aware of the importance of private and confidential information being destroyed

Hazardous Waste Disposal

We can help you assess the nature of any materials, and ensure that it is dealt with in the correct manor, we always strive to divert items from landfill.

All our staff are thoroughly interviewed and fully vetted prior to being able to work with North South Cleaning Services, we believe it is essential that the people put in charge of working with yourself and your staff are of a high stature and able to problem solve on site, eliminating needless time wasting on site.



Environment

North South Contracting Services understands the vital importance of ensuring our companies are taking every possible step to guarantee our works are completed not only to our clients satisfaction, but also in the greenest way possible.

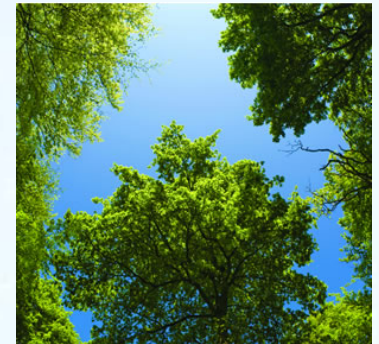
By ensuring we use new greener cleaning products we are helping the environment and protecting our workforce.

North South Cleaning Services is constantly looking to find cleaning products that deliver the right results but also help the environment, a good majority of our cleaning products are non hazardous, and COSHH free.

We pride ourselves on having our own health and safety manager, and at present have our own internal environmental officer to help with the ever increasing demands on ensuring our companies comply with all environmental issues. At North South we have our own fully operation Environmental policy of which all members are to abide to at all times, from our management teams to our construction sites, through to our on site labour teams.

One of the many ways in which we try to help our clients reduce their impact on the environment is to ensure that everyone in your office is aware of what impact your Air Conditioning can have on the environment. Many offices that we attend staff are unaware of how to work their Air Conditioning properly, this can lead to AC being used when it isn't required, and running systems on the wrong settings. At North South we try to ensure our clients have educated their staff on the current systems they hold, with our specialist Air Conditioning team we can come to site and teach staff about their requirements towards Air Conditioning and how to use your current or new systems. With the new tm44 regulations that have come in, any building with more than 250kw installed cooling capacity should have been assessed by January 2009, a building with more than 12kw requires an inspection before January 2011 to ensure you are complying with the new environmental requirements, again this is something that North South can help with if you haven't had your statutory assessment done to date.

Our dedicated staff can always offer ways in which to dramatically reduce your premises environmental footprint.



Health & Safety

North South Cleaning Services Ltd understands how important Health and Safety is within any environment, and believe it should always be the top of any agenda.

In the last 25 years, over 2,800 people have died from injuries they received as a result of construction work. Many more have been injured or made ill

North South Cleaning Services was created through North South Contracting Services; our construction Division. Given our detail to attention within the construction industry it has given us a fantastic foundation in which to build our reputation within the cleaning industry and keep our Health & Safety standards as high as they are within the construction industry.

NSCS know that if works are planned and well organised injuries and mistakes can easily be eliminated from our sites.

All North South Cleaning Services Cleaners will have CSCS cards as a minimum as well as BIC training, this displays a level of understanding within the construction industry that we feel is imperative to ensuring the success of our company standards.

With our own internal full time Health and Safety officer North South Cleaning will always ensure that our staff understand the works they carry out, and how tasks completed on a daily basis can be the worst threat; as over time you become comfortable with the tasks and that is when a lapse of concentration could cause themselves or someone else harm.

All Cleaners are given what we call in the construction industry 'tool box talks' this helps North South Cleaning portray new obstacles, or elements of works that our cleaners will not have been used to on a daily basis. We also feel it gives our staff the opportunity to let our management know how the site is running and any possible problems they can foresee. With these levels of communication we not only ensure we deliver our promises to our clients but we also make sure you are aware of the on-going changes of your office space or building.



International
Organization for
Standardization



Maintenance

North South Contracting Services are aware that attending buildings and premises to clean can also lead to other services, this is why North South Contracting Ltd can offer a full maintenance programme tailored for all your requirements, from the simple things such as making sure your doors work and locks fully function, to full Air Conditioning maintenance, and environmental checks.

Our fully qualified teams are always on hand to undertake building maintenance along with construction 'snagging' issues that you may have left to be completed prior to handover with a client.

We understand that from time to time items breakdown, such as leaks in washrooms or plug sockets not working. With our 24 hour promise we will always be on site to attend to any problems, with our skilled teams we can be making good, changing taps. painting and decorating within 24 hours.

Should this be something your company would be interested in please feel free to contact us:

Office Contacts:

Address:

19 Fishbourne Grove
Ingleby, Barwick
Stockton on Tees
Cleveland
TS17 5LG

Telephone: 01642 750661
Fax: 01642 750662

Maria@nscs.uk.net



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